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COBRA

Ease the stress of staying compliant. Our COBRA solution delivers a simplified approach to a complex and time-consuming HR function.

Enhanced capabilities and first-of-its-kind self-service tools enable you to streamline COBRA communications, reporting, enrollment and billing and payment processes, and offer an enhanced experience that seamlessly guides your employees through the post-employment health benefits process. During an undoubtedly difficult time for your employees, you can offer them access to the tools, support team and resources they need.

FEATURES & BENEFITS

- Web-based COBRA employer portal
- 24/7 real-time access to Qualified Beneficiaries, payment data and reports
- Designated HIPAA- and COBRA-certified Account Specialist
- Dedicated Account Specialist for questions and enrollment; provides direct phone number and email
- All required notices for a complete and compliant COBRA program
- General Notices (optional), COBRA Specific Rights Notice, new member login (upon election of COBRA), enrollment confirmation, payment coupon book, partial payment notice, plan change notice, 45-day notice with first premium month paid, subsidy notice, insignificant payment notice, COBRA termination notice and HIPAA Certificates*
- Regular updates on regulations and legislation changes
- Ongoing scheduled webinar training for employers and email news alerts on changes in legislation

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FEATURES & BENEFITS CONTINUED:

- Qualified Beneficiary website and customer support
- Online ACH payment options available
- Extensive knowledge of COBRA compliance through ongoing EBIA training and COBRA Certification
- HIPAA Certificates of Creditable Coverage*
- Designated HIPAA compliance officer and mandatory in-house HIPAA training for all employees, annually
- Web-based COBRA reporting for employer contacts and Qualified Beneficiaries
- HITECH Act compliant
- Encrypted email service meeting all HITECH requirements for transmission of Personal Health Information (PHI)
- Open Enrollment services
- Notifies all current Qualified Beneficiaries and retirees of plan changes, rate changes and open enrollment timeline specified by employer

To learn more about COBRA from InComm Benefits, visit incomm.com/benefits.

Additional Resources

InComm.com/benefits

YouTube Channel

*Optional

COBRA benefits administered by Peak One Administration. For more information visit peakoneadmin.com.

PEAK ONE administration